

## **The Forces Lottery: Full Terms and Conditions:**

1. These Terms and Conditions are the Lottery Rules. By entering the lottery, entrants agree to be bound by these rules.
  2. This lottery is being promoted by and on behalf of Combat Stress.
  3. For the purpose of the Gambling Act 2005, this lottery is defined as a 'Society Lottery.'
  4. This lottery is licensed by Mole Valley District Council.
  5. To enter the lottery, you must be resident in Great Britain and aged 16 (sixteen) or over.
  6. Prizes are issued as follows:
    - a) For a 6 number match the prize will be £10,000
    - b) For a 5 number match the prize will be £500
    - c) For a 4 number match the prize will be £20
    - d) For a 3 number match the prize will be £5
- Combat Stress reserves the right to distribute non cash prizes on occasion.
7. All tickets shall be priced at £1.
  8. All lottery entry sales are final and no refunds shall be made at any time. All entrants acknowledge that payment of £1 per ticket to enter the lottery does not guarantee that they will win any prize.
  9. The draw for the prizes will be made at our lottery management company's premises to be held weekly. You do not need to be present at the draw to win the lottery. However a list of winners will appear on our website [www.combatstress.org.uk/forceslottery](http://www.combatstress.org.uk/forceslottery) or are available by phoning us on 0370 050 5891.
  10. If a cash prize is awarded, this will be made by cheque in the name of the entrant only.
  11. Combat Stress reserves the right in exceptional and unforeseen circumstances to substitute any of the non cash prizes acquired for the lottery for a similar prize at Combat Stress' absolute discretion.
  12. Full payment for each ticket must be received either in the form of cash or cleared funds before the ticket can be entered into the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds is eligible to win the prize.
  13. The winners of the lottery prizes will be notified by letter.
  14. All entrants are solely responsible for providing Combat Stress with their accurate and up-to-date contact details and Combat Stress will be in no way liable for any failure or inability to contact any entrant due to any errors, omissions or inaccuracies in the contact details that the entrant has provided. In the event that an entrant changes their contact details, they will be solely responsible for advising Combat Stress of the change.
  15. By accepting the prize, the winner may be requested to take part in promotional activity and Combat Stress reserves the right to use the name and address of the winner, their photograph and audio and/or visual recordings of them in any publicity unless the winner has expressed their desire to remain anonymous.
  16. Each game number is unique. A randomly selected game number will be issued with the confirmation of entry. Any member may subsequently request an alternative game number if they wish at any time and this will be issued providing that it has not already been allocated to an existing member.
  17. Lottery membership can be cancelled at any time by notifying Combat Stress in writing, by phone or via e-mail.
  18. Combat Stress shall not be liable to the member for any loss or damage suffered or arising from: -
    - Any delays or failures in the postal service or other delivery methods used by Combat Stress or the member from time to time.
    - Any delays or failures in any software or other systems used by Combat Stress for the administration of the lottery.
    - Any delays or failures in the Banking system used by Combat Stress or the member.
    - Any refusal by Combat Stress to accept registration of an individual as a member or the cancellation of a member.
    - Any failure to enter a chance into the draw.
    - Any event beyond the reasonable control of Combat Stress.
  19. Lottery entry payments will be held in a specific bank account and advance payments for future draws identified so that should the lottery be cancelled, entrants may be refunded payments for future draws.

20. Any complaints relating to the lottery should be sent in writing to Freepost RLZR-GSYJ-KSZA, The Forces Lottery, Barrow in Furness, LA14 2PE giving full details of the complaint and supporting documentation.
21. Combat Stress is committed to protecting the members privacy. Data that is collected from the member is used lawfully in accordance with the Data Protection Act 1998 and is used solely for the purpose of processing lottery chances, subsequent entry into the lottery draw, and informing winner that they have won a prize.
22. Any member has the right to access the information held about them. To obtain this information, please contact Combat Stress in writing.
23. Combat Stress will not sell, rent or grant access of any personal data to any third party without express prior permission.
24. In the event of any dispute regarding the rules, the decision of Combat Stress shall be final and no correspondence or discussion shall be entered into.
25. Combat Stress reserves the right to amend these rules at any time. If Combat Stress does this, it will publish the amended rules.
26. Combat Stress reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
27. The member of the society acting as the responsible person for the lottery is Richard Whitley.
28. Neither Combat Stress nor our lottery management company shall be liable to you in contract, tort, negligence or otherwise for any indirect or consequential loss suffered by you in relation to your participation in the Lottery (including loss of the opportunity to enter the Lottery and / or the chance of winning a prize).
29. Each entrant should retain a copy of these Terms and Conditions for their reference.
30. This lottery is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact the Gamble Aware helpline on 0808 8020 133 or visit their website on [www.gambleaware.co.uk](http://www.gambleaware.co.uk).
31. A copy of these rules may be obtained by sending a stamped addressed envelope to Freepost RLZR-GSYJ-KSZA, The Forces Lottery, Barrow in Furness, LA14 2PE.
32. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and Combat Stress and all entrants hereby submit to the exclusive jurisdiction of the English courts.