

DIRECT DEBIT FORM

Your regular donation will help former servicemen and women with mental health problems start living again. Thank you.

1 Full Name: _____
Address: _____

Postcode: _____
Supporter number if known: _____

We would love to keep in touch with you and update you on how your money is being spent. Please complete the form overleaf to tell us how you would like to hear from us.

2 I/We wish to make a gift of: £ _____
 monthly quarterly semi-annually annually.
Starting on: 1st 15th of _____ month
until _____ or until further notice.
(Direct Debits can only be deducted on the 1st or 15th of the month.)

Instruction to your Bank or Building Society to pay by Direct Debit



Name(s) of Account Holder(s): _____
Account no: _____
Sort code: _____ Service User Number
6 7 8 9 5 0
Reference no: _____

Name and full postal address of your Bank or Building Society
To: The Manager Bank/Building Society
Address: _____
Postcode: _____

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

Instruction to your Bank or Building Society
Please pay Combat Stress Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Combat Stress and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s): _____
Date: _____

3 Give by Gift Aid and make a difference *giftaid it*

Yes, I confirm that I would like all donations to Combat Stress past, present and future to be treated as Gift Aid. I am a UK Tax Payer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year that it is my responsibility to pay any difference.

I am NOT a UK taxpayer

Please notify us on 01372 587 151 or fundraising@combatstress.org.uk if you:

- Change your name or home address
- Wish to cancel your declaration
- No longer pay sufficient tax on your income and/or capital gains

Further information on donating by Direct Debit

- Please note that the payment date must be on either the 1st or the 15th of the month. However, these payments can be made on a monthly, quarterly, semi-annual or annual basis at your request.
- We would not, at any point increase the value of the payments or change the frequency of payments without having received your prior written instruction to authorise this.
- Once we have received the completed form we will write to you to confirm the first payment date, the amount and the frequency of the payments. If any of the information is incorrect at this stage, please contact us so that we can amend it before we take the first payment.
- If you have any further questions, please contact Touck East on 01372 587 152 or email her at touck.east@combatstress.org.uk

Please send your completed form to:

Freepost RTKB-SYUY-CZYR, Combat Stress, Tyrwhitt House, Oaklawn Road, Leatherhead, Surrey, KT22 0BX

Combat Stress, Tyrwhitt House, Oaklawn Road, Leatherhead, Surrey, KT22 0BX. Company registered in England and Wales No 256353, Charity No 206002, Charity Scotland No SC038828.



The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Combat Stress will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Combat Stress to collect a payment confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Combat Stress, or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Combat Stress asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



This guarantee should be detached and retained by the Payer

MY PREFERENCES

We promise to respect all personal data that you share with us, or that we receive from other sources. We will never sell your personal data, or share it with third parties for their marketing purposes. Please fill in the form below to let us know if we can keep you updated on the vital work we are doing for former servicemen and women. It's simply a matter of ticking a few boxes.

Please complete this form and send it to:

Fundraising Department, FREEPOST RTKB-SYUY-CZYR, Combat Stress, Oaklawn Road, Leatherhead, Surrey, KT22 0BX

I would like to receive communications about:

- | | | |
|--|------------------------------|-----------------------------|
| Updates about the work of Combat Stress (e.g. magazines and newsletters) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Seasonal appeals and other ways to support us financially (e.g. raffles, lottery, legacies, Christmas cards etc.) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Community fundraising and volunteering (e.g. having a bake sale/collection, celebration fundraising, volunteering your time) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Challenge events (e.g. runs, cycles, treks) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Invitations to Combat Stress events (e.g. carols services, lectures, golf days) | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

I am happy to receive communications by:

- | | | |
|--------------|------------------------------|-----------------------------|
| Post | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Email | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Telephone | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Text message | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

You can update your preferences at any time by calling our Supporter Care Team on **01372 587 151** or by emailing us at fundraising@combatstress.org.uk or by visiting our website at combatstress.org.uk/preferences.

For full details on how we process your data please visit combatstress.org.uk/privacy-policy or call **01372 587 151** for a paper copy.