

PERSON SPECIFICATION
(Supporting the Policy on Equal Opportunities in Employment)



THE VETERANS'
MENTAL HEALTH
CHARITY

JOB DETAILS:

Job Title: Domestic Assistant
Status: Bank

Department: Facilities
Hours: As required

Location: Combat Stress Treatment Centre
Reporting to: Domestic Supervisor

	ESSENTIAL	DESIRABLE
Qualifications	<ul style="list-style-type: none"> • Willing to undertake relevant in house training 	
Previous Experience	<ul style="list-style-type: none"> • Previous housekeeping experience 	
Skills/Knowledge Range and level of skills Depth and extent of knowledge	<ul style="list-style-type: none"> • Meticulous attention to detail • Good working knowledge of cleaning equipment and materials • Good working knowledge of health and safety policies and procedures • Sensitive to colleagues and able to promote a positive motivating environment • A good working understanding of safeguarding procedures • Good understanding of maintaining boundaries • Ability to demonstrate a good understanding of client confidentiality 	
Personal Attributes The personal qualities required e.g. exercising initiative, organising, problem solving.	<ul style="list-style-type: none"> • Use of initiative under minimal supervision and ability to work independently • Highly motivated • Ability to interact with veterans with complex mental health issues and empathise with vulnerable people • Work to schedule • Supportive to colleagues of all disciplines • Flexible approach to work • Conscientious and understanding of accountability • Professional manner • Motivated to maintaining high standards • Time management skills 	

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	<ul style="list-style-type: none">• Ability to maintain a positive outlook	
Other Requirement	<ul style="list-style-type: none">• DBS/Disclosure Scotland	